



Benefit Tutoring Info Pack

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What We Do!

Provide Personalised one-to-one tutoring during which we...



**Assess your
specific
Maths needs**

**Match you with
the perfect tutor
suited to you and
your needs**



**Identify and
rectify your
knowledge gaps**



**..As well as help
you with
preparing for
exams, tests and
assessments**



Pricing and Payment

We pride ourselves on specialised one-to-one Maths tutoring. All our tutors are hand-picked to provide tutoring specified to each student's needs. As such, we give the option to be tutored by either a Tutor or a Teacher!

No Lock in Contracts!

Pricing

Yrs 7-10 (Per Student)



Tutor

\$75 per hour
\$700 for 10
sessions



Teacher

\$110 per hour

Yr 11 (Per Student)



Tutor

\$85 per hour
\$800 for 10
sessions



Teacher

\$120 per hour

Pricing

Yr 12 (Per Student)



Tutor

\$95 per hour
\$900 for 10
sessions



Teacher

\$120 per hour

Post-School (Per Student)



Tutor

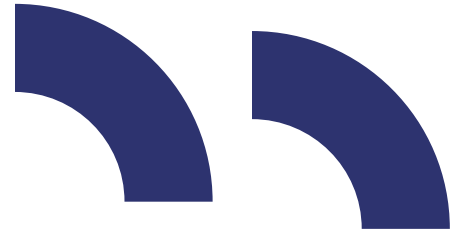
\$105 per hour
\$1000 for 10
sessions



Teacher

\$140 per hour

PAYG vs HOURLY RATE



Pay As You Go (PAYG)

Pay for each lesson once the session is complete. Payment will automatically be charged to your credit/debit card each week.

Prepaid 10 Session Package

Pay for lessons prior to attending. Pay for the package upfront and 10 sessions will be applied to your account. A new invoice will be issued at the commencement of a new package.

Note: Full payment will be required before beginning a new purchase,



No lock-in contracts for PAYG



Switch between PAYG and Prepaid anytime

Making a Payment

- ① Payment is accepted via credit/debit card.
- ② Upon enrolment, we will ask for your card details which is securely stored on our payment platform. All details are kept completely confidential and are deleted immediately after tutoring has ceased.
- ③ Our system is completely automated, relying on payment via credit/debit card.
- ④ This is the only payment option we offer.

We have a weekly billing cycle

Lesson Rescheduling and Cancellations

To reschedule or cancel a session, contact your tutor directly at least 24 hours BEFORE the session.



NOTE: If you cancel or reschedule within 24 hours before the session, then you will still be charged the full amount unless for an emergent reason.

Terminating Tutoring

If you wish to terminate tutoring, contact your tutor immediately to cancel the upcoming session (remember 24 hours notice is needed). Next, email info@benefittutoring.com.au expressing your wish to terminate sessions.

PAYG Students

+ You must notify Benefit Tutoring within two weeks of your last lesson (or from sign up if you have not attended any sessions). Failing to do so will incur a cancellation fee (equivalent to one PAYG session).

+ Any unpaid sessions will be billed automatically as per usual.

Prepaid Students

+ Upon cancellation, any future sessions that have been paid for, will be refunded minus the full price of one PAYG session.

+ Any sessions previously attended will be charged on the account at the PAYG session rate.

FAQs

1. Are there contracts?

No there are no contracts, if you are not happy with the tutoring, you may cancel at any time. Likewise, if you would like to change tutors, this can be arranged by contacting info@benefittutoring.com.au

2. Can I change between PAYG and prepaid?

Yes, you can change anytime between PAYG and prepaid. Just contact info@benefittutoring.com.au to have your billing setting altered.

3. Do you only accept weekly students?

We have found that to really reach student goals that weekly sessions are a minimum. We are more than happy to organise extra lessons if wished as well.

4. Can I pay cash or bank transfer?

No, we only use our automated payment system. Automatic billings ensures that the processes run smoothly and our talented Tutors are paid.

5. Is there a minimum number of lessons?

We do prefer to accept longterm students. However, we do not have an exact minimum and if you are finding you need a quick boost, we are happy to figure out a plan that suits you.